

Refund Policy for 2026 – 2027

Registration Fees, Refunds, and Discounts

1. Registration fees for the Online iWISE National and Regional Final are **NON-REFUNDABLE**.
2. Registration fees for the iWISE Virtual Finals are **NON-REFUNDABLE**.
3. Refunds for the iWISE Global Final Exhibitions are subject to management's discretion, regardless of whether the grounds for such a refund are attributable to a force majeure event.
4. The cost of any additional nights stayed during any of our Global Final Exhibitions is **NON-REFUNDABLE**.
5. Participants who have received discounts are not permitted to transfer them and must utilise the discount within **30 days** of the Virtual Final, National Final, or Regional Final date.
6. If a participant qualifies for **multiple discounts**, only the **highest applicable discount** will be applied. Discounts cannot be combined.

Cancellation Policy

"Cancellation" of a registration refers to the formal withdrawal or removal of a participant's name from the official list or record of the iWISE Global Finals. This applies for any reason, including health issues, accidents, or personal circumstances, once visa support documents have been issued, regardless of whether the visa application has been submitted. The following section applies to individuals in any of the following registration categories: participants, supervising teachers, parent programme participants, and/or guests.

1. Individuals who cancel their registration more than 30 days before the event date will be responsible for a cancellation fee of **£845**, regardless of any discounts applied or the timing of the refund.
2. Individuals will **NOT** receive a refund if they cancel their registration less than 30 days before the event date without a valid reason.
3. No refunds will be given if the total refund amount is less than the **£845** cancellation fee.
4. No refunds will be issued for registrations limited to the award ceremony or for combined award ceremony and trip packages.
5. No refunds will be issued for registrations limited to the competition-only package.

Visa Refusal Policy

1. If your visa is refused more than 90 days before the event, you are eligible for a 100% refund.
2. If your visa is refused within 90 days before the event, you are eligible for a 90% refund.
3. If your visa is refused within 60 days before the event, you are eligible for an 80% refund.
4. If your visa is refused within 30 days before the event, you are eligible for a 75% refund.
5. If your visa is refused less than 30 days before the event, you are eligible for a 70% refund.
6. No refunds will be issued for registrations limited to the award ceremony or for combined award ceremony and trip packages.
7. No refunds will be issued for registrations limited to the competition-only package.

